

# Making a complaint



We believe that complaints can help improve things.



If you have a problem or concern about the Disability Service you can tell us. We will talk to you about how to fix the problem.



To contact us

- Call on 9257 0100 **or**
- Email at [disability@shvic.org.au](mailto:disability@shvic.org.au)



**NDIS Quality and Safeguards Commission**

If we cannot fix the problem you can contact the NDIS Commission by calling

- 1800 035 544
- TTY 133 677
- National Relay Service and ask for 1800 035 544



You can also find a complaint form at <https://www.ndiscommission.gov.au/about/complaints>

